

Medway Campus Cleaning Strategy – September 2020

General Medway Campus - Pembroke and Dockyard Buildings

Cleaning Services at the Medway Campus are managed and supervised by the Estates Department but outsourced to external Cleaning contractor Town & Country (T&C). T&C provide all cleaning to Offices, Teaching Rooms, Social spaces, Toilets and Showers. This includes dusting, vacuuming, carpet spot cleaning, mopping floors, tidying, bin emptying and removal of waste. All T&C staff have received Covid-19 appropriate training.

T&C will be working hard to ensure the facilities, services and surroundings you are already familiar with, are cleaned to the highest standards possible:

- T&C cleaning teams will continue cleaning to the existing cleaning specification but have employed additional dedicated resource (Mon-Fri) focusing on sanitizing of high-touch point areas and public areas such as the receptions, common areas, W.C's, high use doors. Light switches, lift buttons, handrails etc.
- To enable T&C to focus their efforts on the key tasks of cleaning high-touch point areas, we may if needed reduce the frequency of other less essential cleaning tasks in low usage areas to ensure priority areas are cleaning effectively.
- All Commercial Services catering areas (Kent Hospitality, No1 Bistro and Galvanising shop Cafe) will have been deep cleaned prior to re-opening and Hospitality will increase the frequency of cleaning routines with a focus on high-touch point areas around service counters, beverage areas and tables. Thorough cleaning routines will be taking place regularly, all day – every day.

Medway Campus - Office Cleaning

Staff offices are currently cleaned on a monthly basis utilising biological cleaning products. A number of covid focused enhancements have been made to the cleaning standards.

- The standard cleaning specification is being enhanced with the addition of regular Touch point disinfection cleaning as detailed above.
- Additionally, T&C will be periodically visiting all offices out of normal working hours and treating all surfaces with a 14 day surface protector and disinfectant which will be applied with an Electrostatic sprayer. This will protect surfaces over this length of time and ensure that all surfaces are not just visibly clean but micro-biologically clean.
- Finally, access will be provided to suitable cleaning materials to provide staff the opportunity to keep their work spaces clean between visits by our cleaning team should they feel the need to.

Residential Accommodation

For Medway residential students at Pier Quays, UNITE Student's property standards have been updated to reflect Covid 19 requirements to ensure high standards, focussing on high-touch point areas and common spaces plus hand sanitising stations in the reception area. Please note cleaning at Pier Quays is managed by Unite and not the Estates Department.

Positive Covid Cases

In the event any positive COVID 19 cases are identified on campus, cleaning protocols of the relevant area will follow government guidelines as set out in its "principles of cleaning after an individual with symptoms of, or confirmed COVID-19, the case has left the area.